



ENERGICA

Delivery Instruction

Before delivery

1. Make sure the motorcycle is updated in vehicle firmware, BMS and all the devices
2. Carry out all activities provided for by the PDI document (Pre-Delivery inspection)

During the delivery to the customer

1. Deliver to the customer the charging cable



EU standard



US standard

2. Deliver to the customer the welcome kit

Each customer receives a WELCOME KIT with the bike. The WELCOME KIT contains*:

- a. User manual (owner manual)
- b. Warranty card
- c. Welcome Letter
- d. 1 MASTER key (ORANGE)
- e. 1 COPY key (GREEN)
- f. Rear shock absorber adjustment key
- g. Rear shock absorber documentation

*content can vary





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3. Fill in the warranty card

Explain to the customer Terms and Conditions of warranty coverage.

Fill in the form with the customer.

DELIVERY CERTIFICATE (customer copy)	
Date: _____	CUSTOMER
VIN: _____	Name: _____
Model: _____	Surname: _____
Engine ID: _____	Street: _____
License plate: _____	City: _____ Postcode: _____
First registered/delivered _____	Telephone no.: _____
<small>The dealer declares to have carried out all the controls, technical checks and setting up and cleaning operations on the motorcycle envisaged by Energica Motor Company, to have delivered all the documentation to the customer and to have illustrated to the same how the motorcycle works, how it should be used and the scheduled maintenance plan.</small>	<small>I, the undersigned, hereby declare that I have today received the motorcycle in perfect working order, with no mechanical or visible defects. I also declare that I have received all the related documentation, i.e. the "Use and Maintenance Manual" and this "Warranty Card" booklet. I hereby authorize Energica Motor Company to process my personal data for the purposes of provision of the Technical Service pursuant to Italian Legislative Decree 196/2003.</small>
Dealer stamp and signature <small>Note for the dealer: this warranty activation form must be filled out in its entirety and registered electronically.</small>	Customer signature

Each DELIVERY CERTIFICATE has 3 copies:

- 1 copy for the customer
- 1 copy for the dealer
- 1 copy for Energica

Detach and keep with you 2 copies (Dealer - Energica).



The Engine ID is located on the left side of the motor housing:

1,000 km - 600 mi - 12 months*	
Carried out by: _____	Odometer reading: _____
Next maintenance by _____ or odometer reading _____	Notes and information:
Work done:	
Ordinary maintenance <input type="checkbox"/>	
Replace transmission oil <input type="checkbox"/>	
Replace motor oil <input type="checkbox"/>	
Clean engine oil filter <input type="checkbox"/>	
Replace coolant <input type="checkbox"/>	Carried out by:
Replace brake fluid <input type="checkbox"/>	Dealer or workshop stamp and signature
Check motorcycle with Energica diagnostic tool <input type="checkbox"/>	
<small>Note for the dealer: Besides filling out the service history using the ordinary counterfoils, service must also be recorded electronically through the company website. Attach service receipt to this booklet's counterfoil.</small>	

Remember to the customer the Maintenance Intervals and the first maintenance work.

4. Fill and sign the PDI

Carry all checks indicated on the PDI document.

Fill in the document in 2 copies (one copy for Energica and one copy for the customer).

Each copy needs customer and dealer signature.

You can find it on the Energica Service Portal



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Pre-Delivery Inspection	
Date	Model
Lot Number	Neutral Plate
Customer Name (Full name)	Color
Customer ID	Customer Card
<p>All Energica motorcycles are carefully checked with thorough inspections before leaving the factory. Energica intends to maintain an optimum charge level and keeps the battery cells correctly balanced during the working of motorcycles. To avoid overcharging the motorcycle, use LPR function. LPR is a function which may be activated by the user to protect the battery against deterioration during prolonged periods with the motorcycle not in use over 30 days. The LPR function prevents the battery from reaching these conditions during long periods when the motorcycle is not in use. When this function is deactivated, a longer balancing period may be required. Consult the User Manual for more information.</p>	
CHECK LIST	
Remove transport cover and packaging	✓
Check complete specification (battery, tools, welcome kit and/or optional)	✓
Inspect the motorcycle for physical damage and cleanliness	✓
Ensure that all components and fasteners are present and secure. Also ensure that there is no evidence of fluid leaks, including from any engine, fuel, lock, seal or cooling lines.	✓
Keys operate correctly, lock, unlock and "off" position	✓
Check lights (headlight, front and tail light, horn, brake, brake light and indicators)	✓
Check torque settings of front and rear wheel axles	✓
Check power light/lighter function	✓
Tire pressure check	✓
Pressure down chain (check and grease if necessary)	✓
Fully recharge the motorcycle to 100% and only use balanced	✓
Upgrade the firmware with the last version available	✓
Safety operating check as final inspection	✓
check the absence of diagnostic codes	✓
check steering headset for smooth side to side turning	✓
check front and rear brakes handbrake and brake fluid levels and look for leaks	✓
test idle, if necessary	✓
General motorcycle cleaning before delivery	✓
Filling of User Manual and Warranty Card with the customer	✓
Explain to the customer the correct use of the motorcycle and the battery inspection explained to the customer	✓
Deliver kit and Welcome kit delivery	✓
Warranty Activation via the Energica Service Portal	✓
2 DO PERSON ACCORDING TO INSTRUCTION MANUAL	
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5. Fill and sign the tyre Registration Form (FOR U.S.A. MARKET ONLY)

***** IMPORTANT *****
In case of a recall, we can reach you only if we have your name and address registered.

PLEASE PRINT CUSTOMER'S NAME (LAST NAME FIRST)

CUSTOMER'S ADDRESS

CITY

STATE

ZIP

SELLER COMPANY (CAN BE BLANK)

DEALER I.D. #

SELLER'S NAME

SELLER'S ADDRESS

CITY

FEDERAL LAW RESTRICTS ABOVE INFORMATION PROVIDED TO BE USED FOR TELEMARKETING PURPOSES ONLY

OMS APPROVED OMS NO: 2127-0056
SHADED AREAS MUST BE FILLED IN BY SELLER
Please Print Tire Brand Sold Below

DATE

TIRE IDENTIFICATION NUMBERS											
1	2	3	4	5	6	7	8	9	10	11	12

Fill in the document in 2 copies (one copy for Dealer and one copy for the customer).
Each copy needs customer and dealer signature.
You can find a copy on the Energica Service Portal

6. Give to the customer all information for a correct use of the motorcycle

Parking

- Park the stationary motorcycle on the kickstand.
- Turn the handlebar fully to the left.
- Using the key, turn the ignition switch to "LOCK" to engage the steering lock.

Correct battery maintenance

Please observe the instructions given as follows precisely to avoid the risk of voiding the battery warranty. Please read the "Warranty Card" included with the vehicle thoroughly for more information. The batteries must be recharged after each use and kept under charge when the vehicle is not used regularly.

It is recommended to discharge the battery until display of the "Low battery" message and SOC (state of charge) = 0% every 10-20 normal charging cycles. On reaching 0% you must recharge the motorcycle as soon as possible.

WARNING! If the battery's charge level reaches 0%, the motorcycle must be recharged within 24 hours.

Leave the motorcycle connected to the charger socket, preferably in LPR mode (see LPR function - Long Period Rest) when not in use. In this way the battery will be maintained at its optimum level of charge.

! If the motorcycle is left disconnected from the charger for a long time, it may not be possible to recharge the battery, which could cause irreparable damage to it. If you are unable to recharge it, contact an Energica dealer or authorized workshop immediately.

! WARNING! Incorrect battery maintenance may lead to irreparable power loss of the motorcycle. Follow the instructions given in this guide precisely.

! WARNING! Using the charging cable with a worn or damaged wall socket may cause a fire. Periodically check the plug and charging cable, while the motorcycle is being charged.

! WARNING! Never use extension cords, plug adapters or power strips. The use of cables or adapters not mentioned in the specifications of this manual could result in current overloads, electric shock or fires.

! WARNING! Energica Motor Company cannot be held responsible for any damage to the motorcycle or property or personal injury caused by the use of charging cables other than those provided by the manufacturer together with the vehicle.

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Explain to the customer how to correctly maintain the vehicle, especially what's written in the paragraphs:

- Correct battery maintenance
- LPR function
- Charging the battery



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After the delivery to the customer

1. Activate the warranty on the Energica Service Portal



Through the Energica Service Portal activate the motorcycle warranty registering the same data of the warranty card.
Select Warranty activations

Select on New Activation in order to activate a new warranty or register a change of ownership.

Home Activations to be sent or corrected Submitted Activation summary 12

New Activation Delete Selected Activations Print the selected Activations SEND Selected Activations

Filters

Chassis No. (VIN): SEARCH BY CHASSIS NO. (VIN)

Owner: SEARCH BY OWNER'S NAME

List of Activations to be submitted

More	Chassis No.	Vehicle	Owner	Plate No.	First Registr. Date	Type	Status
No data available in table							

Previous Next

Then fill in the Chassis No. (VIN) and complete the warranty activation with all data requested.

2. Archive all the motorcycle documents

Archive all documents in a file folder:

1 copy of the **PDI** signed by the customer

1 copy of the **Tyre Registration Form** (for USA only) signed by the customer

2 copy of the **Delivery Certificate** signed by the customer (1 for Dealer – 1 for Energica)